## Schedule of Events

### Monday, June 24

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 PM</td>
<td>Registration Opens</td>
<td></td>
</tr>
<tr>
<td>1:00 PM</td>
<td>Opening and Welcome</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>1:05 PM</td>
<td>Overview of Outward Mindset Transformation Process</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>1:35 PM</td>
<td>Developing and Implementing an Outward Mindset Slide and Facilitation Updates</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>2:40 PM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>3:00 PM</td>
<td>Breakout Session 1</td>
<td>ARIZONA, IDAHO, WYOMING</td>
</tr>
<tr>
<td>3:45 PM</td>
<td>Breakout Session 2</td>
<td>ARIZONA, IDAHO, WYOMING</td>
</tr>
<tr>
<td>4:30 PM</td>
<td>Inward Styles Assessment</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>5:00 PM</td>
<td>Closing</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>6:00 PM</td>
<td>No-host dinners: Groups gather and walk to restaurants. Sign-up sheets are located at the registration table.</td>
<td></td>
</tr>
</tbody>
</table>
**TUESDAY, JUNE 25**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM</td>
<td>Registration Begins</td>
<td></td>
</tr>
<tr>
<td>9:00 AM</td>
<td>Opening and Welcome Remarks</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>9:15 AM</td>
<td>Turn the World Outward Award Introduction and Individual Award</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td></td>
<td>Presentation</td>
<td></td>
</tr>
<tr>
<td>10:00 AM</td>
<td>Turning Outward: A Journey and Our Future</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>10:20 AM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>10:45 AM</td>
<td>Honoring Their Resistance: What Must the Storm Inside Them Feel Like?</td>
<td>WYOMING</td>
</tr>
<tr>
<td></td>
<td>Shayne Gallagher, Executive Director, WinGate Wilderness Therapy</td>
<td></td>
</tr>
<tr>
<td>10:45 AM</td>
<td>Resolving Conflict with an Outward Mindset (Theory &amp; Application)</td>
<td>OLYMPUS</td>
</tr>
<tr>
<td></td>
<td>Chad Ford, Director, BYU-Hawaii McKay Center for Intercultural</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Understanding</td>
<td></td>
</tr>
<tr>
<td>10:45 AM</td>
<td>Improve Your Facilitation Skills: Tips and Practice</td>
<td>TETON</td>
</tr>
<tr>
<td></td>
<td>Chris McIntyre, Arbinger Senior Consultant</td>
<td></td>
</tr>
<tr>
<td>10:45 AM</td>
<td>Creating an Agile, Flexible Culture Through Outward Mindset Coaching</td>
<td>ARIZONA</td>
</tr>
<tr>
<td></td>
<td>Gillian Campbell, Director, Coach, and Facilitator, Arbinger United</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Kingdom</td>
<td></td>
</tr>
<tr>
<td>1:45 PM</td>
<td>Turn the World Outward Award - Community Award Presentation</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>2:15 PM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>2:35 PM</td>
<td>Honoring Their Resistance: What Must the Storm Inside Them Feel Like?</td>
<td>SNOWBASIN</td>
</tr>
<tr>
<td></td>
<td>Shayne Gallagher, Executive Director, WinGate Wilderness Therapy</td>
<td></td>
</tr>
<tr>
<td>2:35 PM</td>
<td>Resolving Conflict with an Outward Mindset (Theory &amp; Application)</td>
<td>IDAHO</td>
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<tr>
<td></td>
<td>Chad Ford, Director, BYU-Hawaii McKay Center for Intercultural</td>
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<tr>
<td></td>
<td>Understanding</td>
<td></td>
</tr>
<tr>
<td>2:35 PM</td>
<td>Improve Your Facilitation Skills: Tips and Practice</td>
<td>TETON</td>
</tr>
<tr>
<td></td>
<td>Chris McIntyre, Arbinger Senior Consultant</td>
<td></td>
</tr>
<tr>
<td>2:35 PM</td>
<td>Facilitating with an Outward Mindset: Lessons from Arbinger Master</td>
<td>WYOMING</td>
</tr>
<tr>
<td></td>
<td>Facilitators</td>
<td></td>
</tr>
<tr>
<td>2:35 PM</td>
<td>Outward Mindset Implementation—Organizational Rollout</td>
<td>ARIZONA</td>
</tr>
<tr>
<td></td>
<td>Cameron Cozzens &amp; Brady Reed, Arbinger Government Practice</td>
<td></td>
</tr>
<tr>
<td>3:50 PM</td>
<td>Learning 'Corps' Leadership Through Service</td>
<td>GRAND BALLROOM</td>
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<tr>
<td></td>
<td>CAPT Jason Woo, MD, MPH, FACOG, Senior Medical Officer, FDA/CDER/Office</td>
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<tr>
<td></td>
<td>of Generic Drugs</td>
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<tr>
<td>4:10 PM</td>
<td>The Danger of Silence</td>
<td>GRAND BALLROOM</td>
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<tr>
<td></td>
<td>Dr. Shawn Joseph, President, Joseph and Associates LLC; former</td>
<td></td>
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<tr>
<td></td>
<td>Superintendent, Seafood School District, Delaware, and Metro</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Nashville Public Schools</td>
<td></td>
</tr>
<tr>
<td>4:40 PM</td>
<td>Closing Remarks</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>6:00 PM</td>
<td>Evening Program: Please join us on the East Terrace for an evening</td>
<td></td>
</tr>
<tr>
<td></td>
<td>mixer! Heavy hors d'oeuvres will be served (enough for dinner). Live</td>
<td></td>
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<tr>
<td></td>
<td>music 6:30-9:30pm featuring the Salamanders, Maddie Wilson, and Daryl</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Davis.</td>
<td></td>
</tr>
</tbody>
</table>

**Evening Program:**
Please join us on the East Terrace for an evening mixer! Heavy hors d'oeuvres will be served (enough for dinner). Live music 6:30-9:30pm featuring the Salamanders, Maddie Wilson, and Daryl Davis.
## WEDNESDAY, JUNE 26

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 AM</td>
<td>Opening</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>9:05 AM</td>
<td><strong>Humanizing Medicine: When Technical Expertise Isn’t Enough</strong></td>
<td>GRAND BALLROOM</td>
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<tr>
<td></td>
<td>Dr. Laura Lambert, MD, FACS, Professor of Surgery and Director</td>
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<td></td>
<td>of the Peritoneal Malignancy Program, University of Utah</td>
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<tr>
<td>9:25 AM</td>
<td>Improv Asylum</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>10:25 AM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>10:45 AM</td>
<td><strong>Outward Mindset Strategic Planning and Execution</strong></td>
<td>OLYMPUS</td>
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<tr>
<td></td>
<td>Michael Merchant, Arbinger Senior Consultant</td>
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<tr>
<td></td>
<td><strong>Resolving Conflict with an Outward Mindset (Skill-Building)</strong></td>
<td>TETON</td>
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<tr>
<td></td>
<td>Chad Ford, Director, BYU-Hawaii McKay Center for Intercultural</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Understanding</td>
<td></td>
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<tr>
<td>10:45 AM</td>
<td><strong>Outward Mindset and the Tech Revolution</strong></td>
<td>SNOWBASIN</td>
</tr>
<tr>
<td></td>
<td>Kathrin Peters, Director, Arbinger International Development</td>
<td></td>
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<tr>
<td></td>
<td>ARIZONA</td>
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<tr>
<td>10:45 AM</td>
<td><strong>Handling Difficult Questions and Situations in the Developing</strong></td>
<td></td>
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<tr>
<td></td>
<td>and Implementing an Outward Mindset Workshop</td>
<td></td>
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<td></td>
<td>Beth Hannan, Arbinger Senior Consultant</td>
<td>TETON</td>
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<tr>
<td>12:05 PM</td>
<td>Lunch (on second-floor mezzanine)</td>
<td></td>
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<tr>
<td>1:05 PM</td>
<td><strong>Turn the World Outward Award—Organizational Award</strong> Presentation</td>
<td>GRAND BALLROOM</td>
</tr>
<tr>
<td>1:45 PM</td>
<td><strong>Becoming a Cyber Koa—How Outward Mindset Transformed</strong></td>
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<tr>
<td></td>
<td>Our Strategy and Culture</td>
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<td></td>
<td>Chief Master Sgt. Gillie Zamora, Supervisor, 690th Cyberspace</td>
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<tr>
<td></td>
<td>Operations Squadron, Joint Base</td>
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<tr>
<td></td>
<td>Pearl Harbor-Hickam, Hawaii</td>
<td></td>
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<tr>
<td>2:05 PM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>2:30 PM</td>
<td><strong>Outward Mindset Strategic Planning and Execution</strong></td>
<td>OLYMPUS</td>
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<td></td>
<td>Michael Merchant, Arbinger Senior Consultant</td>
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<td></td>
<td>and Implementing an Outward Mindset Workshop</td>
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<td></td>
<td>Beth Hannan, Arbinger Senior Consultant</td>
<td>WYOMING</td>
</tr>
<tr>
<td>3:45 PM</td>
<td>Break</td>
<td></td>
</tr>
<tr>
<td>4:00 PM</td>
<td><strong>Leading Leaders</strong></td>
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<tr>
<td></td>
<td>Scott O’Neil, CEO, Harris Blitzer Sports and Entertainment</td>
<td></td>
</tr>
<tr>
<td>4:50 PM</td>
<td><strong>Closing Remarks</strong></td>
<td></td>
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<tr>
<td></td>
<td>Jim Ferrell and Mitch Warner, Managing Partners and Authors, the</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Arbinger Institute</td>
<td></td>
</tr>
<tr>
<td>5:00 PM</td>
<td>Closing</td>
<td></td>
</tr>
</tbody>
</table>